Premium Tech Tool ™

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Introduction to Premium Tech Tool (PTT)

About PTT

PTT is an application for the aftermarket, developed to support efficient service and diagnostics. Depending on the users access level, PTT provides access to the following:

Client– installed applications

— Diagnose (replaces Guided Diagnostics)

— Program, Calibrate, Test (replaces VCADS Pro)

Online applications (where applicable)

— Impact

— Trucks Dealer Portal (TDP)

— V-MAC Online

— UD Trucks Dealer Portal

Plug-In client installed applications (sold separately)

— Impact DVD (must be installed locally on the PC to access)

Once logged on, a user can then access the available applications. Moreover, when a vehicle is selected, or identified, by PTT, all applicable applications have access to the selected vehicle.

Inside of this manual you will find reference to Diagnostic Trouble Codes (DTCs) that were previously known as fault codes.

PTT is designed to be easy to use; however, a basic understanding of Microsoft Windows is helpful. For more information, please refer to the " "Using Premium Tech Tool (PTT)", page 21.

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Application Distribution

There are multiple DVD releases and additional network updates during the year. Due to product releases and product changes, the type and time of the updates may be changed during the year. The DVD update(s) contain bigger system changes that need larger data volumes. The minor system update(s) are available through Client Updates, which you should look for at least once a week by connecting to Central Systems.

Application Registration

You must first have a client ID, user identification (user ID) and password prior to installing/using this software.

When the user logs on for the first time, a internet connection is required. If it becomes necessary to uninstall and reinstall PTT, please notify the Help Desk so that the client ID can be placed back "in stock". For more information about the client ID, please refer to the topic that follows next.

Note: In the event of a problem with PTT, please refer to "Installation", page 3

PTT requires a user ID to sign on. Each PTT user should have a unique user ID and password (or Digipass). The user ID and static password is used to sign into PTT when the PC is connected to the network. When the PC is not connected to the network, users may sign in with just their user ID. A client ID is registered in the PC when PTT is installed.

Note: If the user ID and/or password are unknown then contact the Help Desk at (877) 978–6586.

Installing Premium Tech Tool (PTT)

System Requirements

Note: In the event of problems with installing PTT, please contact the help desk at (877) 978 - 6586.

The DVD insert has the requirements needed to load and operate the program. You may also reference www.premiumtechtool.com for system requirements as well as ordering the latest version of the application and adapter software.

Communication Interface

To connect the computer to a vehicle, an approved datalink adapter is required. Customers can contact their local MACK, UD or VOLVO dealer for information about communication interfaces. Dealers should refer to the latest service and aftermarket information on this subject. Tools can be ordered through the parts department.

Note: To see a listing of all recommended and verified adapters reference the adapter matrix at www.premiumtechtool.com.