










# Sprinter

Operator's Manual



Mercedes-Benz

## Symbols

-  Warning
-  Environmental note
-  Possible vehicle damage
-  Helpful hints or further information
-  Instructions
-  Continuation symbol
-  (▷ page) page reference
- Display** Messages in the display

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Authorized Sprinter Dealer is defined as an authorized Mercedes-Benz Sprinter Dealer.

## **Thank you for choosing the new Sprinter.**

Before your first journey, please familiarize yourself with your vehicle and how it operates, as well as its driving, control and convenience functions.

Before you drive off, read this Operator's Manual. This will help you to obtain the maximum pleasure from your vehicle and to avoid endangering yourself and others.

The equipment or product name for your vehicle may vary, depending on:

- model
- order
- country specification
- availability

Your vehicle's equipment may differ from some descriptions and illustrations. Items of optional equipment are also described in this manual, should you require a description of the way they work.

The manufacturer continuously updates its vehicles and equipment. We therefore reserve the right to make changes with regard to:

- design
- equipment
- technical features

Your nearest authorized Sprinter Dealer will be happy to assist you further if you have any other questions.

The Operator's Manual, Brief Instructions, Service and Warranty Information Booklet, Maintenance Booklet and equipment-related supplementary operator's manuals are integral parts of the vehicle.

Always keep these manuals in the vehicle. Pass them on to the new owner if you sell the vehicle.

We extend our best wishes for many miles of safe, pleasurable driving.



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## Vehicle equipment

- Diese Betriebsanleitung beschreibt alle Modelle, Serien- und Sonderausstattungen Ihres Fahrzeugs, die zum Zeitpunkt des Redaktionsschlusses dieser Betriebsanleitung erhältlich waren. Länderspezifische Abweichungen sind möglich. Beachten Sie, dass Ihr Fahrzeug nicht mit allen beschriebenen Funktionen ausgestattet sein könnte. Dies betrifft auch sicherheitsrelevante Systeme und Funktionen.

## Environmental protection

### Environmental note

Our declared policy is one of comprehensive environmental protection.

Our objective is to use natural resources, which are the basis of our existence on this planet, sparingly and in a manner that takes the requirements of both nature and humanity into account.

You too can contribute to environmental protection by operating your vehicle in an environmentally responsible manner.

Fuel consumption and engine, transmission, brake and tire wear depend on these two factors:

- operating conditions of your vehicle
- your personal driving style

You can influence both factors.

Observe the following notes: Operating conditions:

- avoid driving short distances as this increases fuel consumption.
- make sure that the tire pressures are always correct.
- do not carry any unnecessary weight in/on the vehicle.
- keep an eye on the vehicle's fuel consumption.

- remove roof racks once you no longer need them.
- a regularly serviced vehicle will contribute to environmental protection. You should therefore adhere to the specified service intervals.
- always have maintenance work carried out at an authorized Sprinter Dealer.

Personal driving style:

- do not depress the accelerator pedal when starting the engine.
- do not warm up the engine when the vehicle is stationary.
- adopt an anticipatory style of driving and keep a sufficient distance from other vehicles.
- avoid frequent, sudden acceleration.
- switch off the engine in stationary traffic.

## Environmental concerns and recommendations

In this manual, whenever you see instructions to discard materials, you should first attempt to reclaim and recycle them. To preserve our environment, follow appropriate environmental rules and regulations when disposing of materials.

## Operating Safety

### Safety notes

#### Warning

Engine exhaust, some of its constituents, and certain vehicle components contain or emit chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.

In addition, certain fluids contained in vehicles, and certain products of component wear contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.

Emergency tensioning retractors, airbags and remote control batteries contain perchlorate, which may require special handling and regard for the environment. Check with your local government's disposal guidelines.

California residents: see

<http://www.dtsc.ca.gov/HazardousWaste/Perchlorate/index.cfm>.

### **Warning**

If work on electronic equipment and its software is carried out incorrectly, this equipment could stop working. The electronic systems are networked via interfaces.

Tampering with these electronic systems could cause malfunctions in systems which have not been modified. Malfunctions such as these can seriously jeopardize the vehicle's operating safety and therefore your own safety.

You should therefore have all work and modifications to electronic components carried out at a qualified specialist workshop.

### **Warning**

A heavy impact to the underbody, tires or wheels, for example when bottoming out on rough terrain or driving over an obstacle at high speed, could damage your vehicle. This also applies to vehicles equipped with underbody protection.

In this case, have your vehicle checked at an authorized Sprinter Dealer. In particular, work relevant to safety or on safety-related systems must be carried out at an authorized Sprinter Dealer.

### **Warning**

Always have maintenance work carried out at an authorized Sprinter Dealer which has the necessary specialist knowledge and tools to carry out the work required. In particular, work relevant to safety or on safety-related systems must be carried out at an authorized Sprinter Dealer.

## **Service and warranty information**

The Service and Warranty Information Booklet contains detailed information about the warranties covering your Sprinter, including

- New Vehicle Limited Warranty
- Diesel Engine Limited Warranty
- Corrosion Warranty
- Restraint System Limited Warranty (vehicles sold and registered in the State of Kansas only)
- Emission Warranties required by law.

## **Registering your vehicle**

We may instruct our authorized Sprinter Dealer to carry out technical inspections on certain vehicles to improve their quality or safety.

If you did not purchase your vehicle from an authorized dealership and your vehicle has not yet been inspected at an authorized Sprinter Dealer, there is a possibility that your vehicle has not been registered in your name.

We will only be able to inform you about vehicle inspections if we are in possession of your registration data.

It is advisable to have your vehicle registered at an authorized Sprinter Dealer.

Inform us as soon as possible if your address has changed or if there has been a change of vehicle owner.

## **Digital speedometer and total distance recorder**

Do not allow the electronically stored total distance covered by your vehicle to be modified as a result of tampering with the electronics system.

This type of modification or failing to inform the buyer when selling the vehicle could constitute an offense punishable by law.

### Modifying the engine power output

Having the engine power output of your vehicle increased by tampering with the electronic engine management system will invalidate the vehicle's general operating permit and insurance coverage, as well as your New Vehicle Limited Warranty and warranty entitlement.

Modifications to the output of the engine must be reported to the insurance provider and require the vehicle to be recertified. The tires, chassis, brake and cooling systems must be adapted to the increased engine power output.

Tampering with the electronic engine management system modifies emission values and it will not be possible to guarantee the operating safety of the engine in every case. Increases in performance may lead to malfunctions and consequential damage to other assemblies.

If you sell the vehicle, failing to inform the buyer of the modified engine power output could constitute an offense punishable by law, depending on the country concerned.

### Diesel particle filter

**!** If the vehicle is predominantly used for short-distance driving, this could lead to a malfunction in the automatic cleaning function for the diesel particle filter. As a result, fuel may accumulate in the engine oil and cause engine failure.

Therefore, if you mainly drive short distances, you should drive on a highway or on rural roads for 20 minutes every 310 miles (500 km). This ensures sufficient regeneration of the diesel particle filter.

### Vehicle alterations

We recommend the use of genuine Sprinter parts and conversion parts as well as

accessories that have been expressly approved for your vehicle model.

These parts have been subjected to special tests in order to determine their safety, reliability and suitability.

**!** For safety reasons, have add-on equipment prepared and installed according to the Sprinter body/equipment mounting directives in force. These body/equipment mounting directives guarantee that the chassis and add-on equipment form a cohesive whole and that the highest possible level of operating and driving safety is reached.

We recommend for safety reasons that:

- you carry out no other modifications to the vehicle.
- you obtain the agreement of the distributor named on the inside of the front cover for any deviations from the approved body/equipment mounting directives.

Approval by official testing centers or permission given by authorities do not eliminate safety risks.

**!** The wooden or plastic cargo area floor fitted at the factory is an integral component of the vehicle structure. The vehicle body could be damaged if you have the load area floor removed. This then affects the securing of loads and the maximum loading capacity of the lashing points is no longer guaranteed.

Therefore, do not have the load area floor removed.

Even seemingly small changes to the vehicle, such as attaching a radiator cover for winter driving or as protection against insects, are not allowed. These could cause the engine diagnostics to register incorrect data. The recording of engine diagnostic data is a legal requirement, and must always be verifiable and accurate.