

# SHOP MANUAL

**KOMATSU**

**D20,21A,P,PL**

**MACHINE MODEL**

**SERIAL No.**

D20,21A,PL-5



45001 and up

D20,21P-5

45003 and up

## IMPORTANT SAFETY NOTICE

Proper service and repair is extremely important for the safe operation of machine. The service and repair techniques recommended by Komatsu and described in this manual are both effective and safe methods of operation. Some of these operations require the use of tools specially designed by Komatsu for the purpose.

To prevent injury to workers, the symbols  and  are used to mark safety precautions in this manual. The cautions accompanying these symbols should always be followed carefully. If any dangerous situation arises or may possibly arise, first consider safety, and take the necessary actions to deal with the situation.

## FOREWORD

This shop manual has been prepared as an aid in improving the quality of repairs by giving the serviceman an accurate understanding of the product and by showing him the correct way to perform repairs and make judgements. Make sure you understand the contents of this manual and use it to full effect at every available opportunity.

### Organization

This shop manual mainly contains the necessary technical information for operations performed in a service workshop.

For ease of understanding, the manual is divided into chapters for each main group of components; these chapters are further divided into the following sections.

#### Structure and function

This section explains the structure and function of each component. It serves not only to give an understanding of the structure, but also serves as reference material for troubleshooting.

#### Testing and adjusting

This section explains checks to be made before and after performing repairs, as well as adjustments to be made at completion of the checks and repairs. Troubleshooting charts correlating "Diagnoses" to "Causes" are also included in this section.

#### Disassembly and assembly

This section explains the order to be followed when removing, installing, disassembling or assembling each component, as well as precautions to be taken for these operations.

#### Maintenance standards

This section gives the judgement standards when inspecting disassembled parts.

## USING THE SHOP MANUAL

### Volumes

Shop manuals are issued for carrying out repairs.

They are divided as follows:

**Chassis volume:** issued for every machine model

Engine volume: issued for each engine series

Electrical volume :

Fuel system volume : each issued as one volume to cover all models

Attachments volume :

In addition, the following volumes are issued for high level rebuilding techniques to cover all models.

Engine volume

Undercarriage volume

The following volumes are issued for inspection and tests after repairs:

Guidance for reusable parts volume

Bench test methods volume

These various volumes are designed to avoid duplicating the same information. Therefore to deal with all repairs for any model, it is necessary to have the shop manual for that model as well as the relevant engine volume, the fuel system volume and the electrical volume.

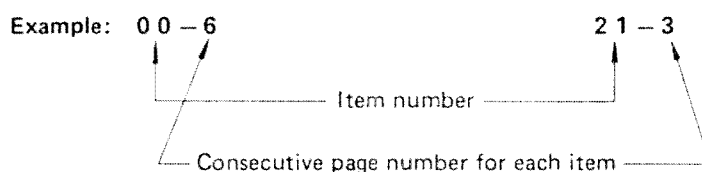
This shop manual is **chassis volume**.

### Distribution and Updating

Recipients of shop manuals are recorded at the Komatsu Head Office. Any additions, amendments or other changes will be sent to all recipients without fail, so someone should be appointed to be in charge of manuals. In this way, pages can be added or removed immediately and the manuals kept up to date and easy to use.

**Filing Method**

- 1) File under the manual title file printed on the bottom of the page.
- 2) Method of taking out the pages for filing is as follows: First order each item number starting with the lowest, and next order according to the consecutive page number for each item.



- 3) Additional pages: Additional pages are indicated by a dash (—) and number after the page number. File as in the example.

Example:  $21 - 4$   
 $21 - 4 - 1$   
 $21 - 4 - 2$   
 $21 - 5$

} Pages added between  $21 - 4$  and  $21 - 5$

Besides this, when necessary, information will be written in the filing ring hole's margin. Look when filing.

**Revised Edition Mark**






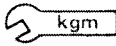



When a manual is revised, a revision number is placed within a circle and printed on the bottom inside corner of the pages to distinguish it from the old manual. Therefore, higher circled numbers supersede lower ones.

**Revisions**

A table listing revisions and revised pages to the present is printed on the back of the title page, so when there is a revision, revise the title page also, and use it to keep the file in order.

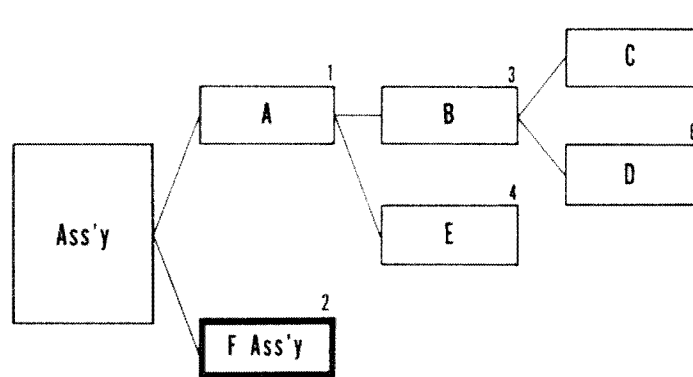
Symbols

So that the shop manual can be of sufficient practical use, we have marked important places for safety and quality with the following symbols.

SYMBOL	ITEM	REMARKS
	Security	This indicates work that requires special precautions for the security of the machine when assembling.
	Safety	Special safety precautions are necessary when performing the work.
		Extra special safety precautions are necessary when performing the work because it is under internal pressure.
	Caution	Special technical precautions or other precautions for preserving standards are necessary when performing the work.
	Weight	Weight of parts or systems. Caution necessary when selecting hoisting wire, or when working posture is important, etc.
	Tightening torque	Places that require special care with the tightening torque when assembling.
	Coat	Places to be coated with adhesives, etc. when assembling.
	Oil, water	Places for filling with oil, etc. Oil capacity.
	Drain	Places for draining oil, etc. Quantity to be drained.

**Network Diagrams**

The standard procedures for disassembly and assembly are described and shown in photographs for each part of the machine. The sequence or steps employed in disassembly and assembly are shown in network diagrams as depicted below.



The sequence of the procedural steps is given in arabic numbers on the top right of each block. For example, when it is necessary to remove part D from the assembly, the steps for removal should be A → B → D. Or, to remove part E the step is A → E. **F Ass'y** is an assembly for which the disassembling procedure is described separately. For assembly, the sequence is presented under each section, in the same manner as for disassembly.

**Troubleshooting Chart**

As shown below, the symptoms relating to a particular trouble are described in the line designated "Diagnoses". The cause of the trouble is then correlated under the "Causes" column and is shown marked.

Problem No. 1 Reduced tractive power or slow travel speed.

Diagnoses	Causes	
	Oil leaks in torque converter	Air suction in the hydraulic pump
Torque converter oil pressure gauge shows lower than normal pressure. (normal 3 ~ 4.8 kg/cm <sup>2</sup> )	<input type="radio"/>	<input type="radio"/>
Transmission oil pressure gauge shows lower than normal pressure. (normal 20 ~ 23 kg/cm <sup>2</sup> )	<input type="radio"/>	<input type="radio"/>
	<input type="radio"/>	<input type="radio"/>

## DEFINITION

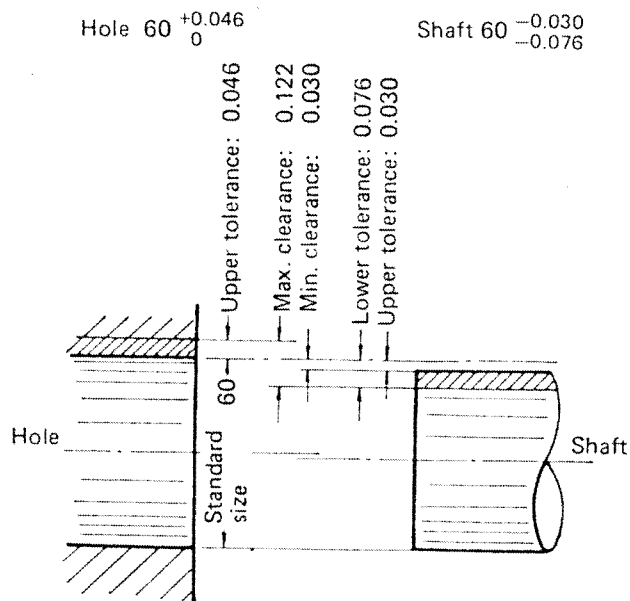
### Standard Size, Tolerance

The dimensions of finished parts each differ a little. Therefore, when determining the finished dimensions of parts, a dimension that will be standard is determined provisionally, and then the difference allowed from it is indicated. The former is called the **standard size**, and the latter the **tolerance**.

The way to show this is by a plus or a minus sign with the tolerance in smaller numerals to the right the standard size.

**Example:**  $120 \begin{smallmatrix} -0.022 \\ -0.126 \end{smallmatrix}$  (The same meaning as 119.874 – 119.978)

Moreover, when expressing the dimensions of a hole and the shaft that goes inside it, for the sake of convenience, the standard size for the hole and the shaft usually taken as the same, and the tolerances changed to indicate the tightness of the fit. For example, the fit of revolving shaft is indicated as follows, and is shown in the drawing.





**Standard Size** This is the standard value at the time of design, the finished dimension of new parts.

**Repair Limit** This is the limit in dimension up to which the part can be used. (The size of parts changes due to wear or distortion during use). When parts exceed the repair limit, they must be repaired or replaced as specified.

**Standard Clearance** This is the clearance between two new parts after assembly, shown as a range between minimum clearance and maximum clearance. In general, parts are adjusted to this clearance after repair.

**Clearance Limit** This is the maximum clearance allowed between parts. (The clearance increases due to wear, etc. during use.)  
When the clearance exceeds the clearance limit, the parts must be repaired or replaced as specified.

**Maintenance Standard** This is the number given to items in diagrams of individual components. The same number is given in the left-hand column for ease of identification.

Unit: mm

No.	Check item	Criteria			Remedy
		Serial No.	Standard size	Repair limit	
1					

Unit: mm

No.	Check item	Criteria					Remedy	
		Serial No.	Standard size	Tolerance		Standard clearance		Clearance limit
				Shaft	Hole			
10								

# 0. GENERAL

## 01 GENERAL

GENERAL

# I. ENGINE

- 11 STRUCTURE AND FUNCTION
- 12 TESTING AND ADJUSTING

ENGINE

# II. POWER TRAIN

- 21 STRUCTURE AND FUNCTION
- 22 TESTING AND ADJUSTING
- 24 MAINTENANCE STANDARD

POWER TRAIN

# III. UNDERCARRIAGE

- 31 STRUCTURE AND FUNCTION
- 32 TESTING AND ADJUSTING
- 34 MAINTENANCE STANDARD

UNDERCARRIAGE

# VI. HYDRAULIC SYSTEM

- 61 STRUCTURE AND FUNCTION
- 62 TESTING AND ADJUSTING
- 64 MAINTENANCE STANDARD

HYDRAULIC  
SYSTEM

# VII. WORK EQUIPMENT

- 71 STRUCTURE AND FUNCTION
- 72 TESTING AND ADJUSTING
- 74 MAINTENANCE STANDARD

WORK  
EQUIPMENT

# SHOP MANUAL

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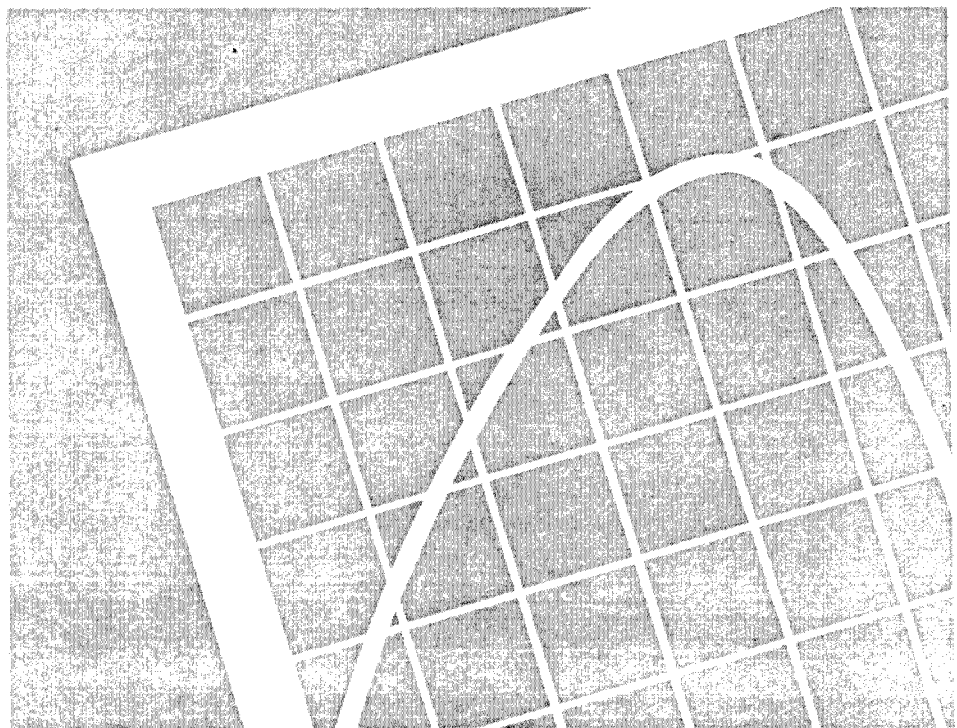
## **D20,21-5**

Serial No. D20,21A,PL-5 45001 and up  
D20,21P-5 45003 and up

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## **01 GENERAL**

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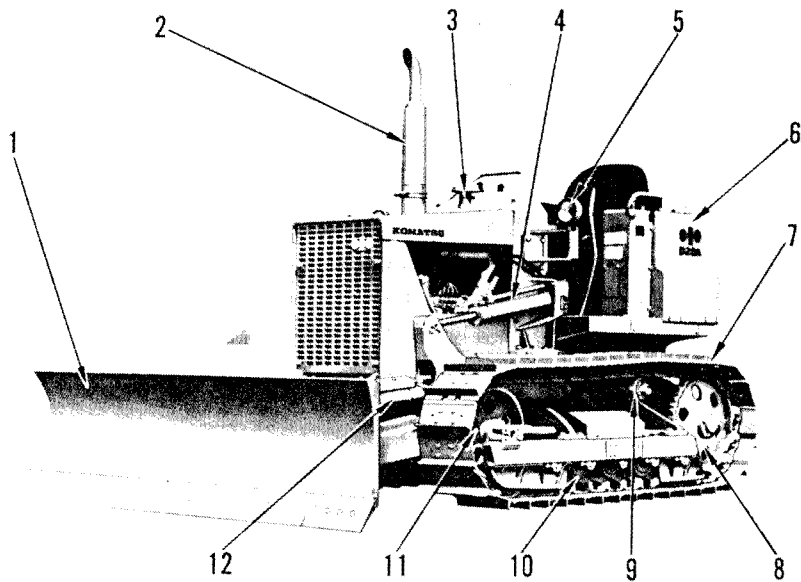


# GENERAL

1. General view .....	01-004
2. Specifications (body) .....	01-012
3. Specifications (engine) .....	01-020
4. Engine performance curve .....	01-021
5. Weight table .....	01-022
6. General assembly drawing of machine .....	01-026
7. Serial number location .....	01-030
8. Oil and water filling and draining ports .....	01-032
9. List of oil and water capacity .....	01-034

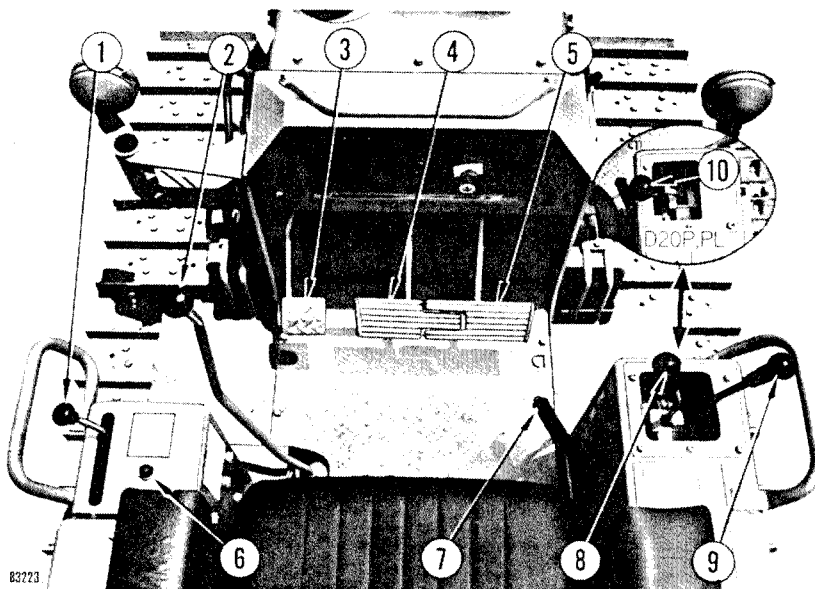
# GENERAL VIEW

D20A-5 45001 and up

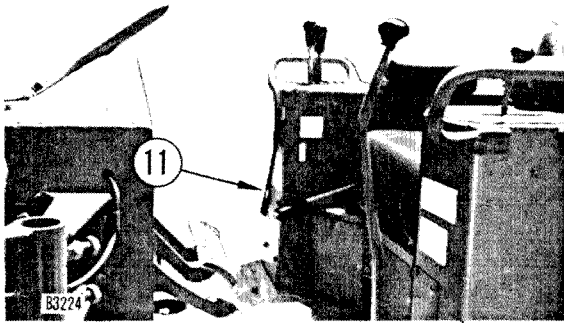


- 1. Blade
- 2. Muffler
- 3. Air cleaner
- 4. Lift cylinder
- 5. Head lamp
- 6. Fuel tank
- 7. Track shoe
- 8. Sprocket
- 9. Carrier roller
- 10. Track roller
- 11. Idler
- 12. Angle cylinder

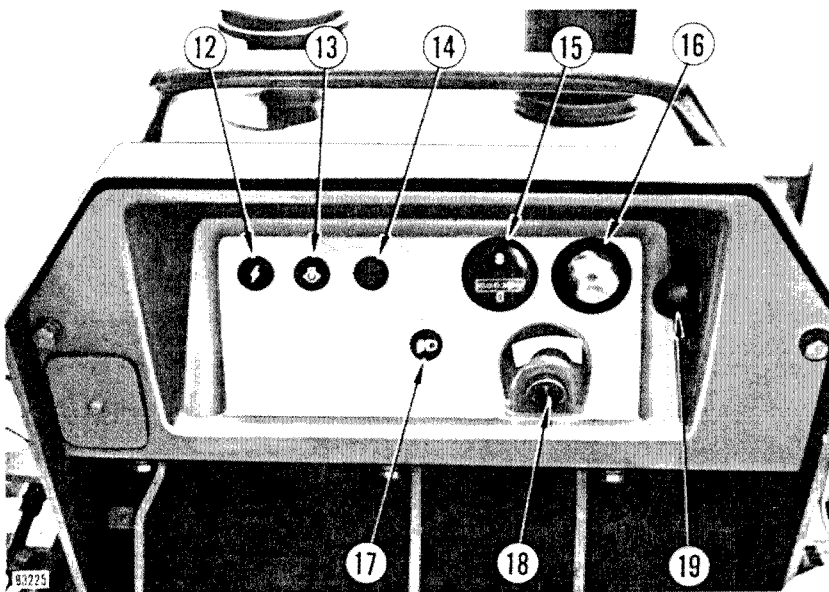
101P001



- 1. Fuel control lever
- 2. Gear shift lever
- 3. Main clutch pedal
- 4. Steering pedal (left)
- 5. Steering pedal (right)
- 6. Horn button
- 7. Parking brake lever
- 8. Blade control lever  
(for lift, tilt control)
- 9. Blade control lever  
(for angle control)
- 10. Blade control lever  
(for D20P, PL)

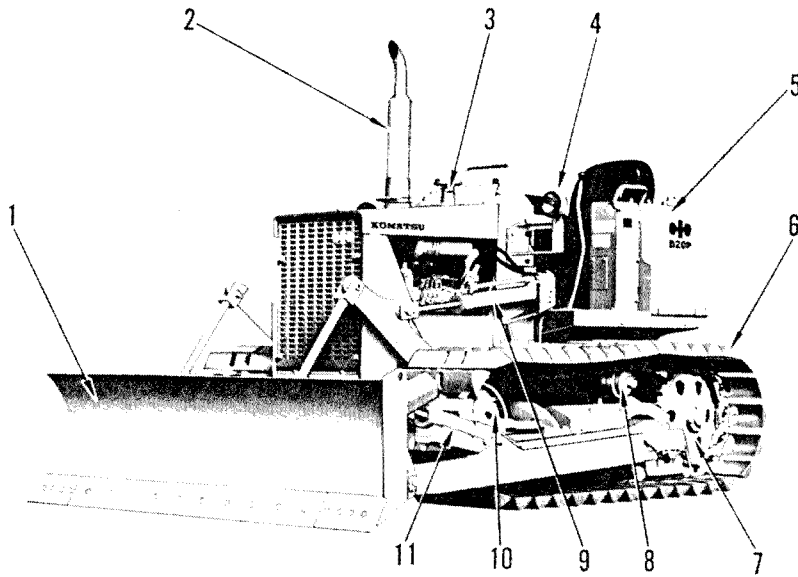


- 11. Safety lever  
(For blade control lever)



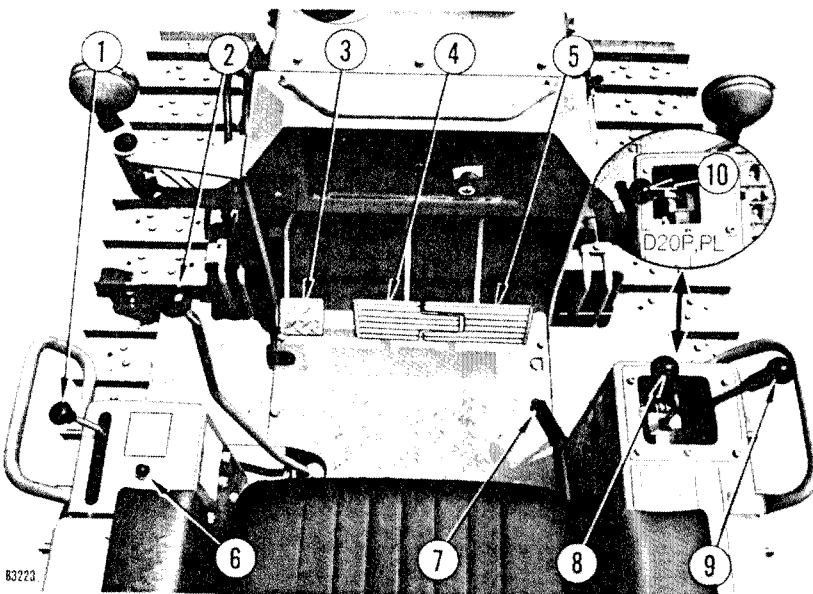
- 12. Charge lamp
- 13. Engine oil pressure caution lamp
- 14. Heater signal
- 15. Service meter
- 16. Engine water temperature gauge
- 17. Lamp switch
- 18. Starting switch
- 19. Panel lamp

D20P-5 45001 and up

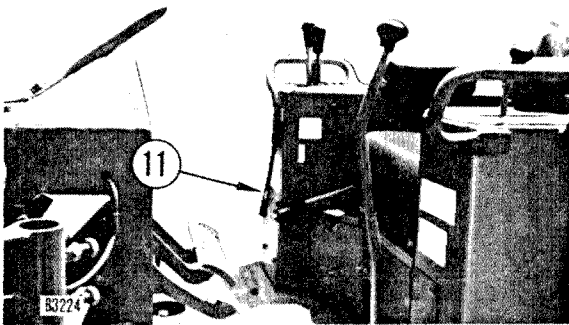


- 1. Blade
- 2. Muffler
- 3. Air cleaner
- 4. Head lamp
- 5. Fuel tank
- 6. Track shoe
- 7. Sprocket
- 8. Carrier roller
- 9. Lift cylinder
- 10. Idler
- 11. Tilt cylinder

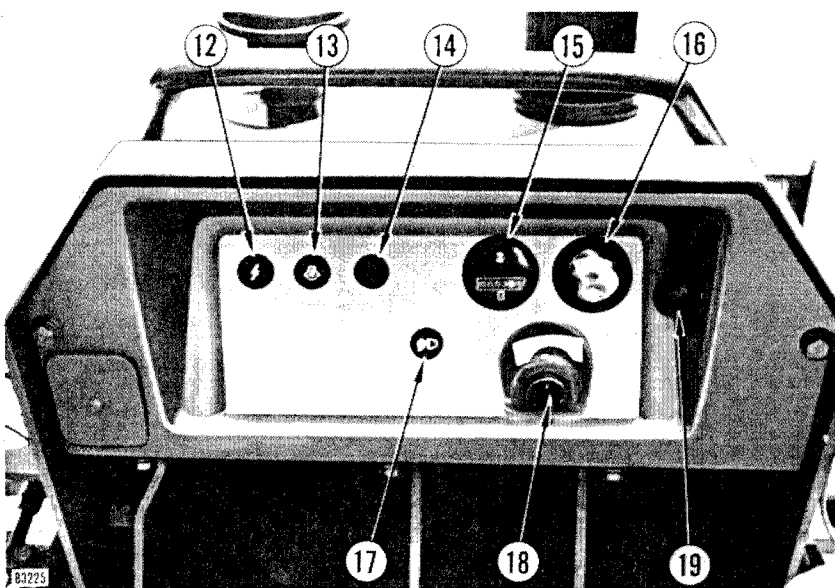
101P002



- 1. Fuel control lever
- 2. Gear shift lever
- 3. Main clutch pedal
- 4. Steering pedal (left)
- 5. Steering pedal (right)
- 6. Horn button
- 7. Parking brake lever
- 8. Blade control lever
- 9. Blade control lever (for D20A)
- 10. Blade control lever



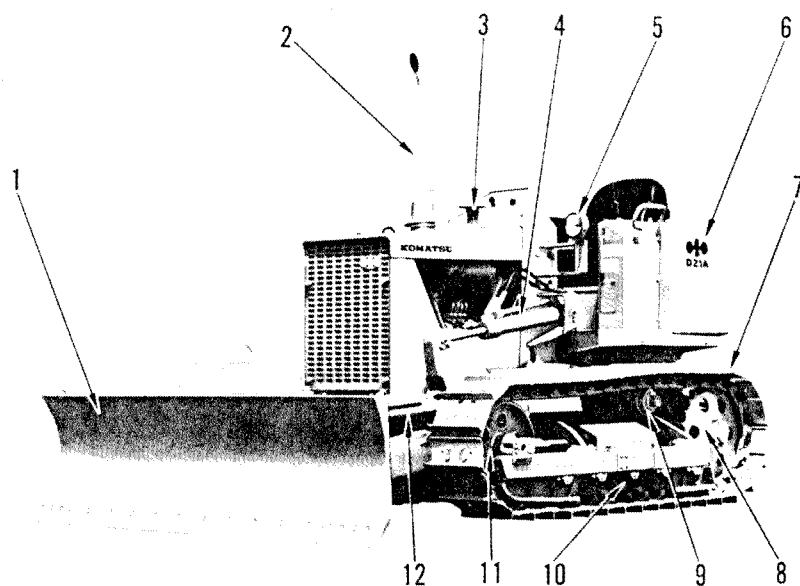
- 11. Safety lever  
(For blade control lever)



- 12. Charge lamp
- 13. Engine oil pressure caution lamp
- 14. Heater signal
- 15. Service meter
- 16. Engine water temperature gauge
- 17. Lamp switch
- 18. Starting switch
- 19. Panel lamp

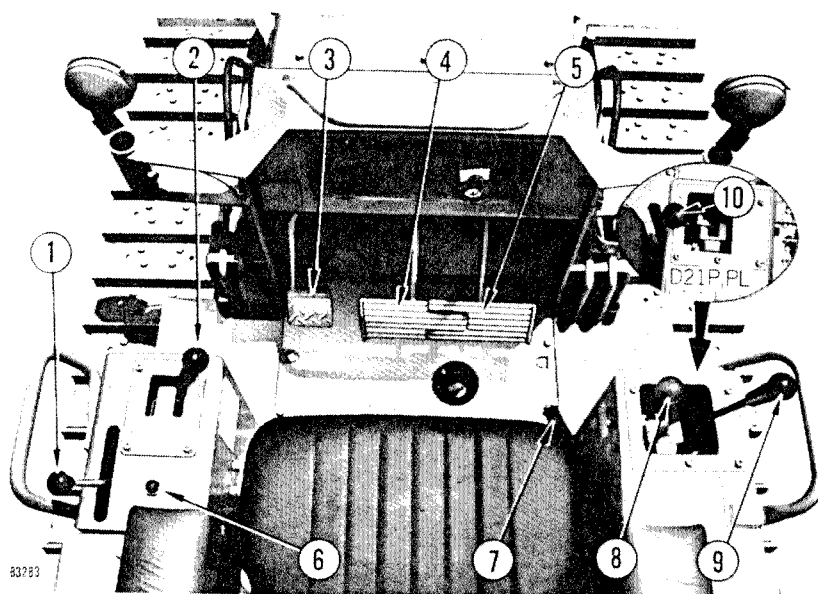


D21A-5 45001 and up

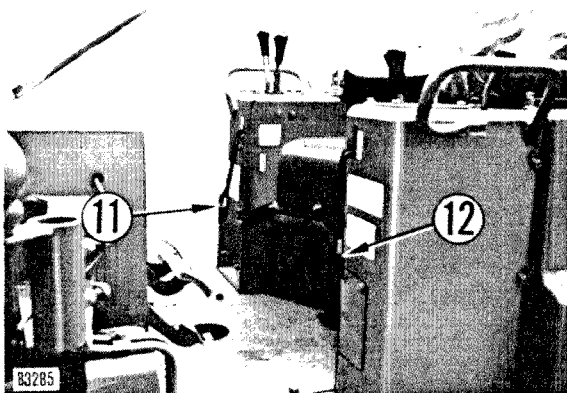


1. Blade
2. Muffler
3. Air cleaner
4. Lift cylinder
5. Head lamp
6. Fuel tank
7. Track shoe
8. Sprocket
9. Carrier roller
10. Track roller
11. Idler
12. Tilt cylinder

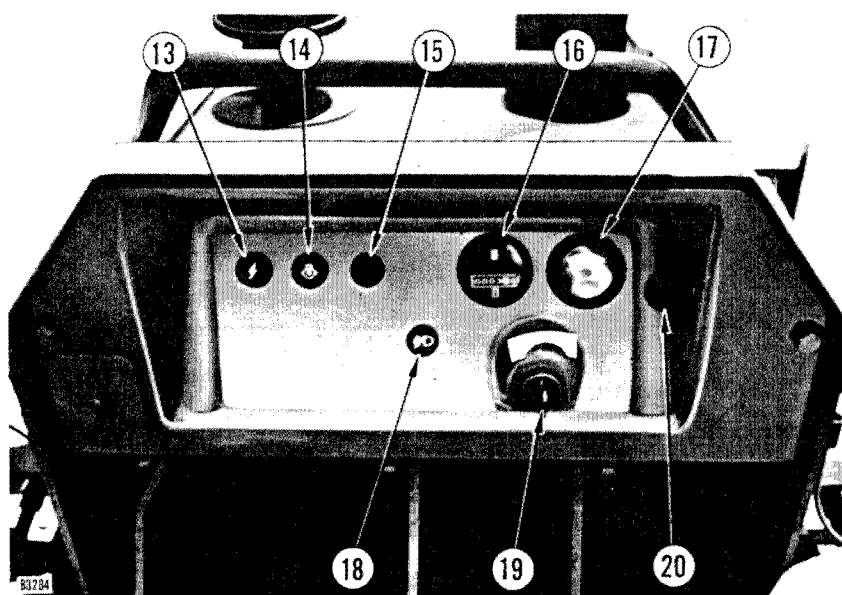
101P004



1. Fuel control lever
2. Gear shift lever
3. Inching pedal
4. Steering pedal (left)
5. Steering pedal (right)
6. Horn button
7. Parking brake lever
8. Blade control lever  
(for lift, tilt control)
9. Blade control lever  
(for angle control)
10. Blade control lever  
(for D21P, PL)

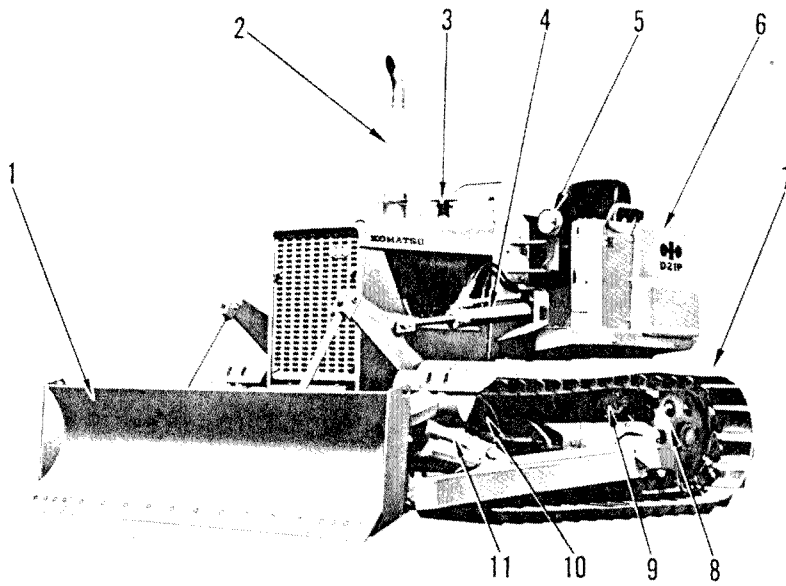


- 11. Safety lever  
(For blade control lever)
- 12. Safety lever  
(For gear shift lever)



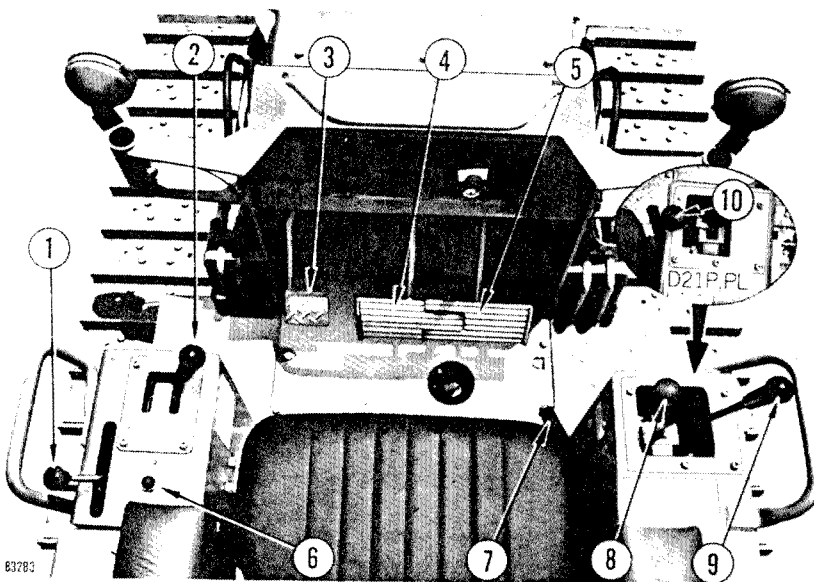
- 13. Charge lamp
- 14. Engine oil pressure caution lamp
- 15. Heater signal
- 16. Service meter
- 17. Engine water temperature gauge
- 18. Lamp switch
- 19. Starting switch
- 20. Panel lamp

D21P-5 45001 and up



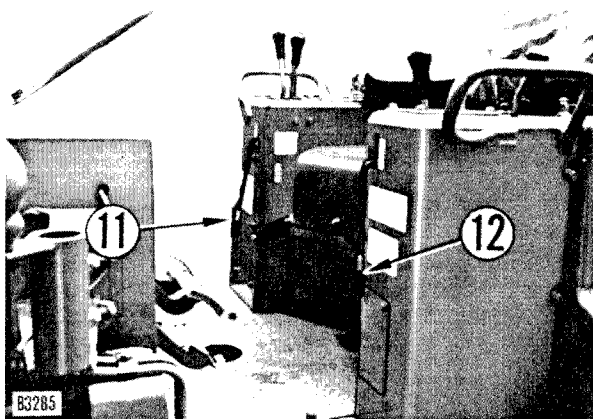
- 1. Blade
- 2. Muffler
- 3. Air cleaner
- 4. Lift cylinder
- 5. Head lamp
- 6. Fuel tank
- 7. Track shoe
- 8. Sprocket
- 9. Carrier roller
- 10. Idler
- 11. Tilt cylinder

101P003

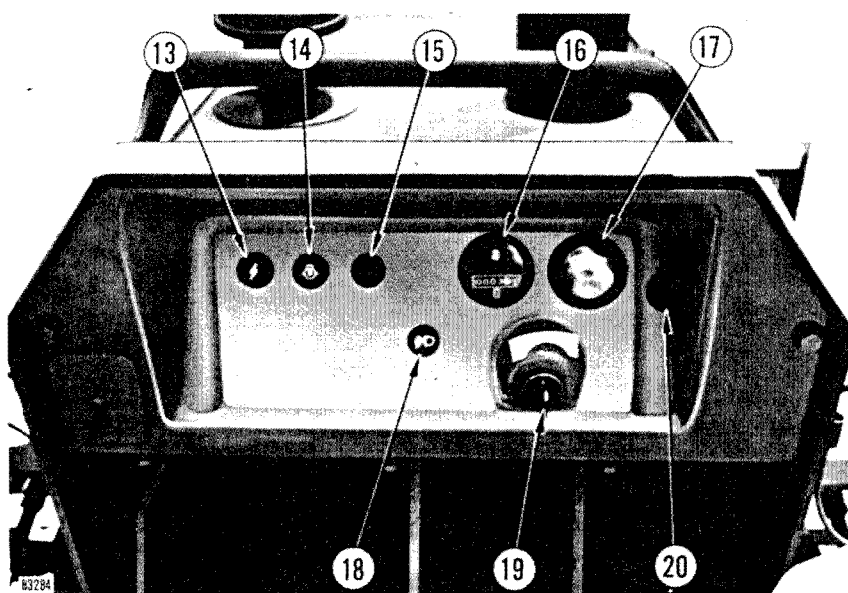


- 1. Fuel control lever
- 2. Gear shift lever
- 3. Inching pedal
- 4. Steering pedal (left)
- 5. Steering pedal (right)
- 6. Horn button
- 7. Parking brake lever
- 8. Blade control lever (For D20A)
- 9. Blade control lever (For D20A)
- 10. Blade control lever

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- 11. Safety lever  
(For blade control lever)
- 12. Safety lever  
(For gear shift lever)



- 13. Charge lamp
- 14. Engine oil pressure caution lamp
- 15. Heater signal
- 16. Service meter
- 17. Engine water temperature gauge
- 18. Lamp switch
- 19. Starting switch
- 20. Panel lamp