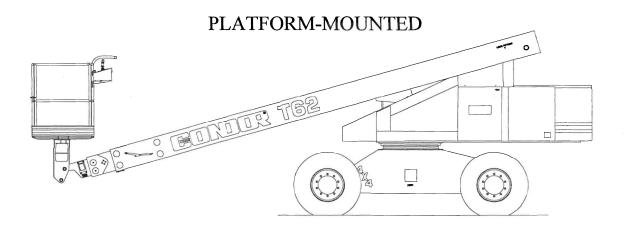
Full download: http://manualplace.com/download/condor-scissors-lift-t62-92367-parts-book/



OPERATOR'S MAINTENANCE AND PARTS MANUAL

MODEL T62 BOOM-SUPPORTED ELEVATING WORK PLATFORM



THIS MANUAL APPLIES ONLY TO CONDOR® MODEL T62-01
BEGINNING WITH SERIAL NUMBER P25097011

SHIPPING ADDRESS CONDOR®

A DIV. OF TIME MFG. CO. 8300 IMPERIAL DRIVE WACO, TEXAS 76712 (254) 420-5200

MAILING ADDRESS CONDOR®

A DIV. OF TIME MFG. CO. P.O. Box 21447 WACO, TEXAS 76702-1447 (254) 420-5200

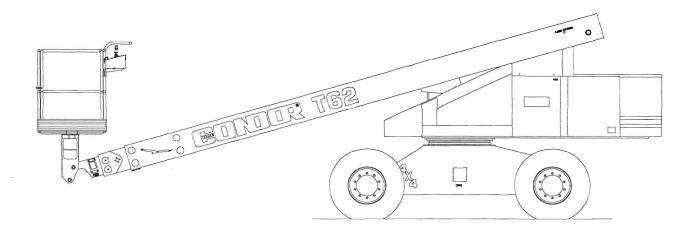
MANUAL 92367-001 September 1997



OPERATOR'S MANUAL

MODEL T62 BOOM-SUPPORTED ELEVATING WORK PLATFORM

PLATFORM-MOUNTED



THIS MANUAL APPLIES ONLY TO CONDOR® MODEL T62-01
BEGINNING WITH SERIAL NUMBER P25097011

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TIME CONDOR Corporation 8300 IMPERIAL DRIVE WACO, TEXAS 76712 (254) 420-5200

MAILING ADDRESS CONDOR®

TIME CONDOR Corporation P.O. Box 21447 Waco, Texas 76702-1447 (254) 420-5200

INTRODUCTION

The primary purpose of this manual is to provide the user with a thorough understanding of the proper operating procedures necessary to comply with the intended use of the **CONDOR®**.

THIS MANUAL MUST BE RETAINED ON THE UNIT AT ALL TIMES.

Do not attempt to operate the CONDOR® until you have read and understood all information provided in this manual. Familiarize yourself with the functions and operations of the upper and lower controls. A good understanding of the controls, their limitations, and their capabilities will maximize operating efficiency and safety. The various decals attached to this machine contain vital information. Read the decals before operating this machine.

It is YOUR RESPONIBILITY to follow safe procedures while operating the **CONDOR®**. The manufacturer of this unit cannot control the wide range of applications that may be used in carrying out a variety of jobs. Therefore, IT IS THE USER'S RESPONSIBILITY to consider the safety of all personnel when making decisions regarding the unit's intended use.

It is also YOUR RESPONSIBILITY to understand and obey all federal, state, and local regulations regarding the safe operation and use of aerial work platforms. A copy of the ANSI/SIA A92.5-1992 Manual of Responsibilities is attached for your use.

Condor Division reserves the right to modify, improve, add, and/or delete certain design features of its products without any obligation to incorporate new features into products previously sold. Our manuals are continually updated to reflect these changes.

DO NOT ALTER OR MODIFY THIS UNIT WITHOUT PRIOR WRITTEN APPROVAL FROM THE MANAGEMENT OF TIME CONDOR Corporation

SERVICE & MAINTENANCE

Many of the parts used in the manufacture of the **CONDOR®** have specific properties, and the manufacturer recommends that replacement parts be purchased through Condor Division in order to ensure the original integrity of the product. Repairs and adjustments should only be made by trained and qualified personnel. Please refer to the maintenance and parts sections of the Condor Division's Operation, Parts & Maintenance Manual for information on service and maintenance of the **CONDOR®**.

TABLE OF CONTENTS

INTRODU	ICTION	. i
TABLE O	F CONTENTS	1
I. PREP	ARATION, INSPECTION, AND MAINTENANCE	3
	Overall Machine Condition	
	Lower Control Station	
	Platform and Upper Control Station	
	Hydraulic System	
	Multi-Axis Slope Sensor	
F.	Battery	4
II. MACI	HINE OPERATION	4
A.	Rated Work Load	4
	Upper Controls	
C.	Lower Controls	7
D.	Travel	8
III. OPTIO	ONAL EQUIPMENT	8
IV. AUXI	LIARY LOWERING	8
v. mov	NG FROM JOB SITE TO JOB SITE	8
A.	TOWING	. 8
В.	TRANSPORTING	8
VI. EMER	RGENCY STOPPING	8
APPEND	X: DECALS ILLUSTRATION	ι0
ANSI/SIA	92.5-1992 MANUAL OF RESPONSIBILITIES	

INSPECTION REPORT

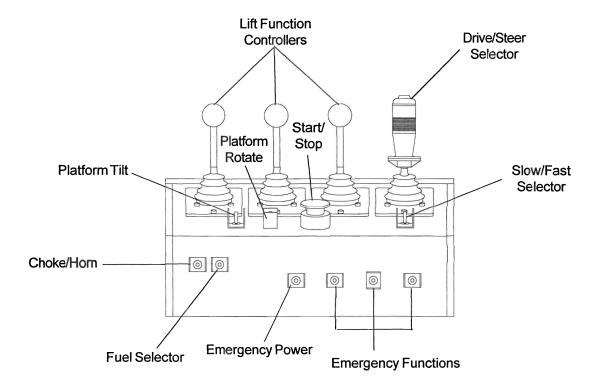
IMPORTANT: A COPY OF THE ANSI/SIA A92.6 - 1990 MANUAL OF RESPONSIBILITIES IS ATTACHED TO THIS OPERATOR'S MANUAL. IT CONTAINS IMPORTANT OPERATING INFORMATION FOR THIS CONDOR®. READ IT BEFORE OPERATING THIS CONDOR®.

I.	PREPARATION, INSPECTION, AND		
	<u>MAINTENANCE</u>		STEERING:
imp well tho ope ope A I pro stat bef	e condition of this CONDOR® is very portant, as it directly affects the operator as all as others. The operator must perform a rough walk-around inspection each day prior to trating the CONDOR®. Any damage or faulty tration should be reported immediately. DO NOT OPERATE tag outlining the blem should be attached to the lower control tion and any discrepancies should be corrected fore operating this CONDOR®.		Check steering link to knuckle connections and steering cylinder for proper and secure mounting. BRAKES: Check for abnormal wear between deadbolts and hubs, and for loose or missing bolts, nuts, and pins. DECALS:
KNOW THIS CONDOR® AND ITS CAPABILITIES. REPORT ANY UNUSUAL OPERATION, SUCH AS ERRATIC SWAY OR MOTION OF THE ARMS OR PLATFORM.			Check that all decals and warning signs are in place and are clearly legible.
So	ne major areas to check daily are:		CAUTION
A.	A. OVERALL MACHINE CONDITION		Defective components, structural damage,
	MISSING, BROKEN, OR DAMAGED PARTS: Check cylinder mounting pins, pivot pins, pin retainers, bearing pads, bolts, and nuts.		missing parts, and equipment malfunction jeopardize the operator and other personnel and may cause excessive damage to the unit. A poorly maintained CONDOR® could become the greatest operational hazard you may encounter.
	STRUCTURAL:	-	
	Check for damaged or cracked welds on structural components-arms, platform, chassis.	B. LO	OWER CONTROLS Check that all functions operate
[TIRES AND WHEELS: Check for cracks, tears, cuts, or missing or loose lug nuts (a rust line running down the rim from the lug nut indicates a loose lug nut).	C. E	properly, that switches return freely to neutral position. Do not operate the CONDOR® with sticking controls MERGENCY LOWERING Check emergency lowering
			function by pulling red T-handle.

Check the hydraulic tank fluid level with the arm lowered and the boom lowered and retracted. Maintain fluid level at the full mark on the sight glass. Add only Shell Tellus T-32 Hydraulic Oil to the system. Ensure that the breather cap is clean and in place on the tank.

Check for hydraulic oil leaks at all fittings, valves, and controls.

The CONDOR® Model T62 equipped with optional Platform-Mounted Full-Pressure Hydraulic Controls has an unrestricted work load of 800 lbs. (362.9 kg.), or two occupants. This means that the platform will support an 800-lb. combined weight (including personnel and their tools and equipment) throughout the working envelope of the machine.



B. UPPER CONTROLS

The upper controls allow for complete operation of the machine. The unit is equipped with an **EMER-GENCY STOP BUTTON**— push to turn off the engine and stop all functions.

The **DRIVE/STEER** controller is located on the right side of the control box. For information on driving and steering the **CONDOR®**, see item "D" of this section.

Located to the left of the DRIVE/STEER controller is the control console, containing the following controls:

 ENGINE START/STOP—this red pushbutton switch is used to start the engine from the upper controls, and is also used as an emergency stop switch.

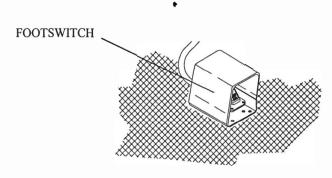
- CHOKE/GLOWPLUGS—provided as a starting aid on units equipped with a Wisconsin gasoline or Isuzu diesel engine as the primary power source (Ford gasoline engine has auto-choke). Hold the momentary switch ON while starting the engine and release the switch after the engine starts.
- SPEED CONTROL—allows operator to select either HIGH or LOW drive speed.
- LIFT AND DRIVE/LIFT OR DRIVE SELECTOR—determines parameters in which the unit operates. LIFT AND DRIVE allows the lift functions to operate while driving, but at reduced speed; LIFT OR DRIVE allow the lift functions OR the drive functions to operate at full speed, but not both functions simultaneously.

- AUXILIARY LOWERING CONTROL—
 this white pushbutton switch is used to
 supply fluid power to the lift controls in the
 event of primary power source failure. No
 drive functions are available on auxiliary
 power.
- SLOPE ALARM LIGHT—slope sensor mounted on the turret sounds an audible alarm and illuminates an alarm light on the upper control console when the unit encounters a tilt condition of 5° or more. At this point, drive the unit back onto firm, level ground.
- PROPANE/GAS (OPTION)—switch used to select fuel source (for units equipped with Dual Fuel option only).

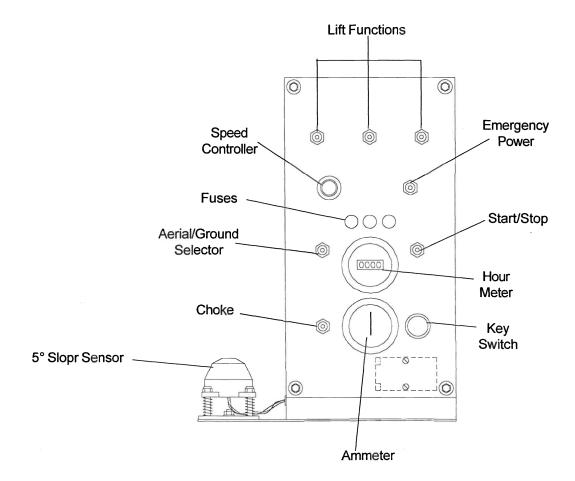
Located just below the control console are six (6) handles that control the following functions:

- BOOM LIFT (UP/DOWN)
- PLATFORM TILT (UP/DOWN)
- TURRET ROTATE (LEFT/RIGHT)
- PLATFORM ROTATE (LEFT/RIGHT)
- BOOM SCOPE (IN/OUT)
- AUXILIARY CONTROL VALVE—this sixth valve is used only on units equipped with special optional functions, and standard units will not be equipped with a sixth control handle.

The lift functions operate in the directions indicated on the upper control console. NOTE: The LEFT and RIGHT directions on the turret rotation and platform rotation controls are the OPERATOR'S LEFT and OPERATOR'S RIGHT. When the TURRET ROTATE control is actuated in the (<) LEFT direction, the turret will rotate in a clockwise direction, causing the aerial structure to move to the operator's left. When the PLATFORM ROTATE control is actuated in the (<) LEFT direction, the platform will rotate to the operator's left.



As a safety precaution, the footswitch must be depressed and held during all functions—with the exception of starting the engine, which may only be accomplished with the foot off of the footswitch. The function of this switch is similar to that of the THROTTLE control switch at the lower control station. The footswitch is located on the floor of the platform below the upper control console.



C. LOWER CONTROLS

The lower control station is located on the turret of the machine. From this control station, all machine functions may be performed, with the exception of DRIVE/STEER. The main key switch is located on the lower control box front panel. With the key in the OFF position, the unit is off and all power is disconnected. With the key in the ON position and the emergency stops off, the engine is started by pushing upward on the start switch.

Also located on the lower controls are the NOR-MAL OPERATION switch and the AUXILIARY LOWERING switch. The NORMAL OPERATION switch is a pushbutton switch that must be depressed continuously while operating any of the functions from the lower control station—the

function of this switch is similar to that of the platform-mounted footswitch. When switched upward, the AUXILIARY LOWERING switch will energize the auxiliary pump. This switch is only to be used in the case of primary power failure.

Below the control console are five (5) handles that control the following functions:

CONTROL STATION SELECTOR
 (UPPER/LOWER)—control lever located only
 at the lower control station; allows operator to
 select either the UPPER (platform) or LOWER
 (ground) controls for operation.

- BOOM LIFT (UP/DOWN)
- TURRET ROTATE (LEFT/RIGHT)
- PLATFORM ROTATE (LEFT/RIGHT)
- BOOM SCOPE (IN/OUT)
- AUXILIARY CONTROL VALVE—this sixth valve is used only on units equipped with special optional functions, and standard units will not be equipped with a fifth control handle.

The lift functions operate in the directions indicated on the decal at the lower control station.

NOTE: the LEFT and RIGHT directions on the turret rotation control are the OPERATOR'S LEFT and OPERATOR'S RIGHT. EXAMPLE: when the control is actuated in the (<) LEFT direction, the turret will rotate to the operator's left.

D. TRAVEL

Driving the machine may only be accomplished from the platform, with the boom either in the raised position or in the stowed position.

Although the gradeability of the unit is 14° (25%), such a grade is only negotiable with the boom in the fully lowered (stowed) position, and only at a slow rate of speed. The CONDOR® is designed to travel with the platform elevated only on firm, level ground.

The CONDOR® is designed to be driven—under normal conditions—with the counterweight positioned over the steer wheels. In this configuration, the direction of travel corresponds directly to the direction of movement of the drive controller; moving the controller away from the operator propels the unit forward, and motion toward the operator moves the unit in reverse.

The steering control is a spring-loaded, return-tocenter rocker switch located on top of the drivecontrol handle. With the counterweight over the steer wheels, the steering control moves the unit in the direction in which the rocker switch is actuated. Pushing the rocker switch to the left turns the unit to the left, and pushing the switch to the right turns the unit to the right. When the switch is released and returns to the center (neutral) position, the steering wheels remain in the directed line of travel and do not return to a straight line of travel. Steering is not self-centering.

Whenever the machine is driven with the counterweight in a position other than described above, the drive and steer relationship to the controller will change. The operator should move the unit slowly until familiar with the change in movement.

Always look in the direction of travel, and maintain a good field of vision, paying close attention to overhead objects. Avoid jerky movement of the drive controller by moving slowly into and out of travel. Come to a complete stop before changing directions. The brakes on the unit are springapplied and hydraulically released. They are automatically released when the drive controller is activated, and are applied when the drive controller is returned to the center position.

The upper control box is equipped with a maintained two-position toggle switch to select either FAST or SLOW travel speed. However, when the boom or arm is raised sufficiently to open the boom limit switch (approximately horizontal), both drive speeds are automatically reduced by one half.

III. OPTIONAL EQUIPMENT

The following options are available on the **CONDOR**® Model 762.

- ISUZU DIESEL ENGINE
- MOTION WARNING HORN
- HEAD & TAIL LIGHTS
- STROBE LIGHT`
- LARGER PLATFORM
- AIR LINE TO PLATFORM
- FOUR-WHEEL DRIVE
- PLATFORM WORK LIGHTS
- DUAL FUEL

IV.AUXILIARY LOWERING

To assist the operator in the event of primary power loss, the auxiliary pump may be activated from both the upper and lower control stations. To activate the pump from the upper station: with the selector switch on UPPER (at lower control box), depress and hold the footswitch and the yellow auxiliary switch. To activate the pump from the lower station: with the selector switch on LOWER, push up on the auxiliary switch and hold.

With the auxiliary pump activated, all aerial functions are operable—DRIVE/STEER functions are NOT operable.

V. MOVING FROM JOB SITE TO JOB SITE

A. TOWING

The brakes on the CONDOR® are automatically applied when the drive controller is returned to neutral. For towing purposes, the drive hubs may be disengaged by removing the two bolts (.25" - 20UNC x .75" long) which secure the disconnect cap. Remove the disconnect cap and reinstall with the nipple facing inward. Secure the cap using the same .25" mounting bolts.

CAUTION:
WHEN THE DRIVE HUBS ARE
DISENGAGED, THE BRAKES
ARE ALSO DISENGAGED.

B. TRANSPORTING

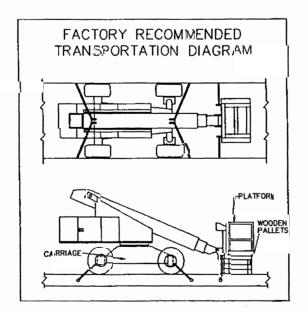
The means of loading/unloading the CONDOR® must be of sufficient strength to with stand the unit's weight. Loading ramps should be set at an angle no greater than 14° (or a grade of 25%).

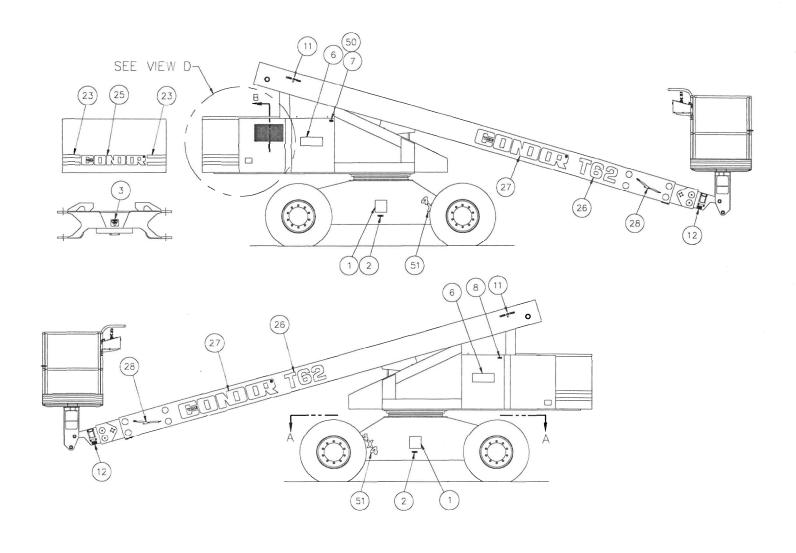
Before driving the unit on the ramp, test all of the controls and the braking system. Make sure that the controls return smoothly to the center position. Move the unit slowly back and forth and check that the brakes apply each time the drive controller is returned to the center position. It may be necessary to elevate the boom or arm to clear the ground or ramp while loading. The slope sensor will sound and alarm if the arm or boom is raised off of the limit switch and a condition of 5° out of level is encountered.

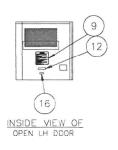
Move the unit slowly, allowing time to make necessary steering corrections. Keep the unit in alignment with the ramp and carrier during loading or unloading operations. The unit may be transported easily and safely by observing the following procedures: Block all wheels to prevent forward and reverse movement during transportation. Tie down the unit using chains, straps, or cables of sufficient strength. See diagram at right (also located on decals on both sides of the carriage). Support the platform on wooden pallets and tie down the boom near the skirt. Turn the power off at the key switch; remove the key.

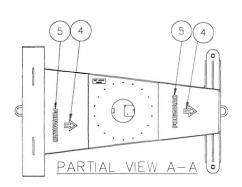
VI. EMERGENCY STOPPING

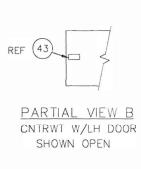
The red pushbuttons located at the upper and lower control stations may be used in an emergency to stop movement. The operator may also stop any function, including drive, by releasing the footswitch.

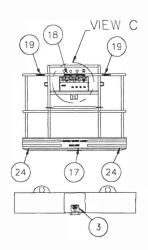


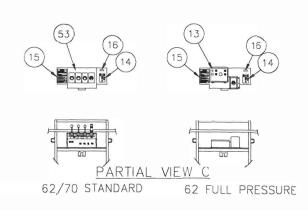








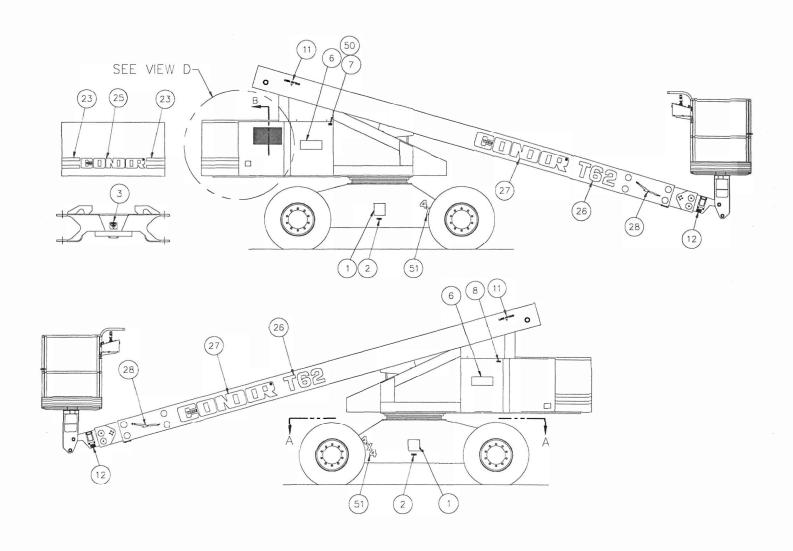


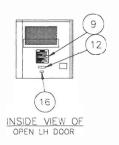


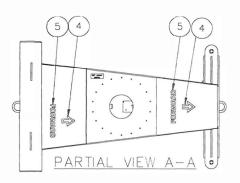
ITEM	PARTNUMBER	DESCRIPTION	QTY
Ref.	69626-001	Decal Kit T62	Dof
*1		Decal, T62 Transportation	
*2		Decal, 75 PSI Tire Pressure	
*3		Decal, Caution Tie Down Ring	
*4		Decal, 7.00" High Arrow	
*5	56024	Decal, 2.50" High "Forward"	2
*6		Decal, Electrical Hazard Keep Clear	
*7		Decal, Unleaded Gas Only	
*8		Decal, Hydraulic Fluid	
*9		Decal, Lower Caution Boom	
*10		Decal, 110 Volt Extension to Platform	
*11		Decal, Lube Fitting	
*12	38805	Decal, Do Not Lift Wheels	2
*14		Decal, Drive	
*15		Decal, Boom Upper Caution	
*16		Decal, 800 lbs Rated Work Load	
*17		Decal, 800 lbs Rated Work Load	
*18		Decal, Ramping Control - Panic Stop	
*19		Decal, Platform Fall Arrest	
*21		Decal, Construction/Drawing	
23		Decal, 6" High Twin Stripe	
23 24		Decal, 3.5" High Twin Stripes	
25		Decal, 6.00" High Condor	
26		Decal, T62	
20 27			
28	55041 017	Decal, 9.00" High Condor	2
28	55941-01/	Decai, 17 x 2.5° Condor Bird	2
	69667-100	Decal Kii, M-T62-01 Essential	1
43	15843	Nameplate, Boom Identification	1

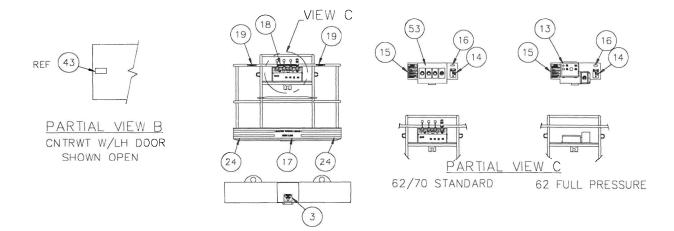
⁻ Indicates Items Not Shown

^{*} Indicates Items In Essential Decal Kit









ITEM	PART NUMBER	DESCRIPTION	QTY
Ref.	69626-001	Decal Kit T62	Ref.
50	15376-012	Decal, Diesel	1
51		Decal, 4 x 4	
52	67812	Decal, Glowplug	1
*53	40869	Decal, Sundstrand Control Box	1
*54	69277	Decal, Lower Control Box	1

- Indicates Items Not Shown
- * Indicates Items In Essential Decal Kit



Condor® Self-Propelled Booms and Scissors WARRANTY

TIME CONDOR Corporation warrants to the purchaser that each new aerial work platform made by TIME CONDOR Corporation is free from defects in material and workmanship arising under normal use and service—in the case of major weldments, (chassis, turret, and booms), for a period of five (5) years after the original shipment of the aerial work platform from TIME CONDOR Corporation's plant; and in the case of all other parts, for a period of one (1) year after the aerial work platform is placed in service or two (2) years after the original shipment of the aerial work platform from TIME CONDOR Corporation's plant, whichever comes first.

The obligation and liability under this Warranty is expressly limited to repairing or, at TIME CONDOR Corporation option, replacing free of charge at its factory in Waco, Texas or at an authorized repair facility designated by TIME CONDOR Corporation, the defective part. In no event shall TIME CONDOR Corporation or its suppliers be liable to the purchaser or any other person for transportation charges or for any incidental, collateral, special, or consequential damages, including without limitation damages for loss of profits, loss of customers, loss of goodwill or work stoppage, claims by any party other than the purchaser, or any other similar damage or loss even if TIME CONDOR Corporation, its suppliers, or its representatives have been advised of the possibility of such damages.

Parts claimed to be defective and for which repair or replacement is desired shall be returned transportation **prepaid** to TIME CONDOR Corporation factory for inspection. This Warranty applies to replacement parts provided under the terms of this Warranty only for the remainder of the Warranty period applicable to the original purchase.

Any operation of the equipment beyond rated capacity, improper use or application of the equipment, substitution upon it of parts not approved by TIME CONDOR Corporation or alteration or repair of the equipment by any person not authorized by TIME CONDOR Corporation shall, at TIME CONDOR's option, void this Warranty. TIME CONDOR Corporation shall have no liability or responsibility for damages resulting from accident or the malfunction of equipment and components not supplied by TIME CONDOR Corporation.

No agent, employee, distributor, dealer, or other representative of TIME CONDOR Corporation is authorized to modify this Warranty in any way. Accordingly, additional statements or presentations by any such representative, whether oral or written, do not constitute warranties by TIME CONDOR Corporation and should not be relied upon as limited warranties of TIME CONDOR Corporation, and no attempt, effort, or promise to repair equipment by TIME CONDOR Corporation or any such representative at any time shall modify or extend this Warranty in any way. If the purchaser has used its own order form, no additional or different warranty terms contained in the purchaser's form will be honored by TIME CONDOR Corporation. This Warranty covers only new and unused aerial work platforms manufactured by TIME CONDOR Corporation. Products or parts manufactured by others are covered only by such warranties as are extended to the purchaser by TIME CONDOR's suppliers.

This Warranty is in lieu of all other warranties, expressed or implied, including but not limited to warranties of merchantibility and fitness for a particular purpose. Any applicable implied warranty shall be limited in duration to the warranty period.

8300 Imperial Drive, P.O. Box 21447, Waco, Texas 76702-1447 (254)-420-5200, (254)-666-4544 FAX

Form No.513-3M-392

Effective Date 9/1/90 Printed in U.S.A.

Effective August 27, 1996

WARRANTY PROGRAM

Warranty is a function of a manufacturing company to back up the product it manufactures. It is a guarantee against defects in design and workmanship of components utilized in the product, and is offered for a certain period of time following purchase by a customer.

TIME CONDOR's warranty states, in general, the TIME CONDOR will replace free of charge, any components found to be defective within the time frame of the warranty period. There are exceptions to some components which are not the responsibility of TIME CONDOR. These will be outlined in other paragraphs.

The warranty policy and description are depicted on the attached printed policy. For your reference, the following is offered:

A. WARRANTY PERIOD

- 1. The Self-Propelled Boom and Scissor Warranty is one (1) year from placing the unit in service or two (2) years following shipment from TIME CONDOR, whichever comes first. In the case of major weldments (chassis, turret, and booms), the warranty period is five (5) years following shipment from TIME CONDOR.
- 2. The truck mounted unit warranty is one (1) year from shipment of the unit from TIME CONDOR's plant.
- 3. For parts sold thru the Parts Department, the warranty peroid is six (6) months from utilizing the component or placing it in service, or twelve (12) months following shipment from TIME CONDOR, whichever comes first, unless the part is furnished to correct a defective part on the original CONDOR® shipment still under warranty. No labor is paid under parts warranty.
- Replacement parts provided under the terms of the warranty are for the warranty peroid
 applicable to the unit in which they were installed as if such parts were original components
 of the aerial work platform.
- 5. In addition to covering the parts replaced under **CONDOR**® warranty, TIME CONDOR will pay a dealer warranty labor rate, which is based on a percentage of your standard shop labor rate.

NOTE: The term "IN SERVICE" means that the warranty starts at the time the CONDOR® is first used for any purpose. An example: The dealer may have purchased a CONDOR® to have in stock, but may not use it. After three months, the CONDOR® is sold or the dealer decides to put the CONDOR® into its rental fleet. In this situation, the warranty period begins the day the dealer puts the CONDOR® into the fleet or when the CONDOR® is delivered to the end user.

The submittal of a warranty claim against a stock **CONDOR®** constitutes it as being "in service", initiating the warranty period.

B. PRE-DELIVERY INSPECTION SHEET (P.D.I.)

- 1. Each Self-Propelled Boom or Scissor **CONDOR**® shipped from TIME CONDOR's facility will have a Pre-Delivery Inspection (P.D.I.) sheet enclosed in the Safety Manual holder tube.
- 2. It will be the responsibility of the original recipient of the CONDOR® from TIME CONDOR, whether it will be the dealer or the end user, to complete this form and return it to TIME CONDOR's facility within 45 days from the date of receipt to set up the Warranty Account.
- 3. Failure to complete the P.D.I. sheet and return it to TIME CONDOR within the time frame given will result in voiding the Warranty on the **CONDOR**®.

NOTE: The form must be filled out completely, giving the name of the dealer, address, model number, serial number, person inspecting the CONDOR® signature, and date of inspection. (The date of inspection does <u>not</u> constitute the "In Service" date.)

C. ITEMS NOT COVERED

Some components are used on the machine which are not warranted by TIME CONDOR.. However, these are warranted by the component manufacturer. Some of these are:

- 1. <u>Engine</u>: Manufacturers used include Wisconsin, Ford, Deutz, Isuzu, Kubota, Onan, Cummins, John Deere, and others. To apply for warranty on the engine, contact should be made with the engine manufacturer's dealer in your area. TIME CONDOR can advise you if you need assistance locating a dealer.
- 2. <u>Tires and Batteries</u>: These are normal wear items and are considered normal maintenance items. However, if they are found to be defective, contact can be made with the manufacturer's local dealer. NOTE: For international dealers where tires or batteries are not obtainable from a local in-country supplier, locally supplied tires or batteres can be used. Components must meet or exceed originally-supplied items. Copies of invoices for said items MUST accompany any Warranty Claims to receive parts credit.
- 3. <u>Hydraulic Filters and Fluid</u>: These are considered general maintenance and service items, and are not covered by warranty.
- 4. Other components: Products or parts manufactured by others are covered only by such warranties as are extended to TIME CONDOR by its suppliers.
- 5. <u>Freight and Charges</u>: The warranty does not include any freight, transportation, other charges, or the cost of installation or any liability for direct, indirect, or consequential damages or delay resulting from the defect.
- 6. <u>Travel Time / Mileage</u>: Travel time and the mileage to and from dealer facilities to **CONDOR**® location are not covered or reimbursable.
- 7. <u>Troubleshooting</u>: Troubleshooting is not covered or reimbursable. However, TIME CONDOR warranty will cover reasonable labor charges for the removal and replacement of defective components.

Condor Scissors Lift T62 92367 Parts Book

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D. PROCESSING OF CLAIM

During the Warranty Period, should a component failure be encountered within the guidelines of the TIME CONDOR Warranty Policy, the following procedure is to be followed:

- 1. Upon identifying the defective component, the replacement can be obtained by:
 - a. Issuing an order to our Parts Department through normal channels, which entails your company being invoiced.
 - b. You may have previously purchased the part from TIME CONDOR for your stock and will utilize it for this replacement.

The above two methods will enable you to indicate on the claim the TIME CONDOR invoice number to substantiate the parts purchase and the amount to be credited.

- c. Although not recommended, you may purchase the part locally. When this is done a copy of the purchase order or receipt MUST accompany the claim. TIME CONDOR has the option to ship a replacement part at no charge if the local cost would be greater, in lieu of issuing credit for locally purchased parts.
- d. When parts are purchased from TIME CONDOR, part numbers with invoice numbers MUST be referenced in the appropriate section of the claim form.
- 2. Complete the Warranty Claim as noted in the "Warranty Claim Procedure" section. Provide as much information as possible to enable TIME CONDOR to thoroughly evaluate the claim and process it in the shortest amount of time possible.

NOTE: CLAIMS NOT RECEIVED BY TIME CONDOR WITHIN 45 DAYS OF FAILURE WILL BE DENIED

3. Provided no return parts are required and all the information has been verified, the claim will be processed and credit will be issued against your account.

E. RETURN AUTHORIZATION

- 1. If a component is found to be defective within the normal guidelines of the Warranty, a Warranty Claim Form must be completed.
- 2. It will be necessary for you to call the TIME CONDOR Service Department and request a Return Authorization (R/A) number. You will be asked for a Dealer Claim Number. As noted in Section 2, Item A, of the Warranty Claim Procedure, this is a number assigned by the dealer for the purpose of tracking the claim, as there may be more than one claim for the same CONDOR®. The R/A number issued must be logged in the appropriate section of the claim form, and the gold copy (R/A) of the form MUST be returned with the parts being returned.